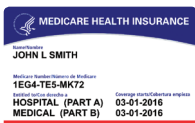




## What is MI Health Link?



MI Health Link is a new health care program for adults who receive **both** Medicare and Medicaid services.

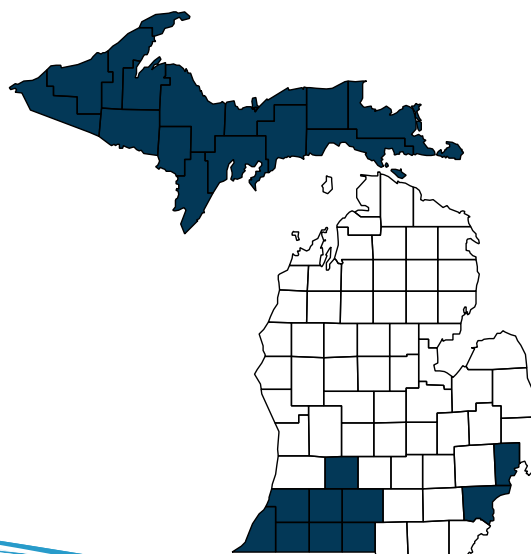
MI Health Link offers:

- A personal Care Coordinator for every enrollee
- No co-pays or deductibles
- Medical services
- Medications
- Dental services
- Vision services
- In-home services
- Equipment like wheelchairs, oxygen, or walkers
- Community-based long term care services
- Community mental health services
- Nursing home care

## Am I Eligible for MI Health Link?

You may be eligible for MI Health Link if you:

- Live in the counties of Barry, Berrien, Branch, Calhoun, Cass, Kalamazoo, Macomb, St. Joseph, Van Buren, Wayne, or any county in the Upper Peninsula
- Are age 21 or older
- Have **full** Medicare and **full** Medicaid (not spend down)
- Are not enrolled in hospice



## What is the MI Health Link Ombudsman?

The **MI Health Link Ombudsman (MHLO)** serves as an advocate and problem-solver for people enrolled in MI Health Link. All of our services are free and we keep all information confidential.

We can:

- Answer questions about MI Health Link
- Help solve problems with care, services, and benefits
- Connect beneficiaries to other agencies
- Assist with grievances and appeals, and
- File complaints